

Payor's PAD Agreement

Instructions: Complete all sections and mail to First Step Options with a void cheque for the account to be debited.

Payee	First Step Options 362 Miller Street, Pembroke ON K8A 5Y9 613-635-7440 info@firststepoptions.com
Payor	Name:
	Street Address:
	City: Province: Postal Code:
	Phone: Email:
	Financial Institution (the "Processing Institution"):
	Name of F <u>I</u> :
	Address:
	Account Info: Branch Transit # Institution ID Account #
Payment Details	Payment Type: Business Use CPA Transaction Code: 480 Description of PAD: First Step Options
	Amount to be withdrawn on the 15th of each month: \$
	Start Date:
Authorization	I/We acknowledge that this agreement is provided for the benefit of the "Payee" and "Processing Institution" and is provided in consideration of the Processing Institution agreeing to process debits ("PADs") against the Account with the Processing Institution in accordance with the Rules of the Canadian Payment Association.
	By signing this agreement, I/we acknowledge having received a copy of this agreement, including the terms and conditions below, and I/we acknowledge having read and understood its contents. I/We agree to be bound by this agreement, including the terms and conditions below. I/We warrant and guarantee that the person(s) whose signature(s) are required to sign on the Account have signed below.
	Date Signature of Account Holder
	Date Signature of Joint Account Holder (if applicable)
Cancel Payment	Note: You may revoke this authorization at any time by registered mail, email, or by phone, subject to providing notice of 30 days. To obtain a sample cancellation form, or for more information on your right to cancel a PAD Agreement, contact your financial institution or visit www.payments.ca .

The Payee must retain this agreement for at least 12 months after the last Pre-Authorized Debit is issued.

Terms and Conditions

- 1. I/We hereby authorize the Payee, in accordance with the terms of my/our account agreement with the Processing Institution, to debit or cause to be debited the Account for the purposes indicated in the "Payment Details" section on page 1 of this agreement.
- 2. Particulars of the Account that the Payee is authorized to debit are indicated in the "Payor" section on page 1 of this agreement. A specimen cheque, if available for the Account, has been marked "VOID" and attached to this agreement.
- 3. I/We undertake to inform the Payee, in writing, of any change in the Account information provided prior to the next due date of the PAD.
- 4. This agreement is continuing but may be cancelled at any time upon notice being provided by me/us, either in writing or orally, with proper authorization to verify my/our identity within the specified number of days before the next PAD is to be issued as noted on Cancel Payment section, Page 1. I/We acknowledge that I/we can obtain a sample cancellation form or further information on my/our right to cancel this agreement from the Processing Institution or by visiting www.payments.ca.
 - I/We acknowledge that if I/we wish to cancel this agreement or if I/we have any questions or need further information with respect to a PAD, I/we can contact the Payee at the telephone number or address set out in this agreement.
- 5. I/We acknowledge that provision and delivery of this agreement to the Payee constitutes delivery by me/us to the Processing Institution. Any delivery of this agreement to the Payee constitutes delivery by the Payor.
- 6. I/We acknowledge that the Processing Institution is not required to verify that a PAD has been issued in accordance with the particulars of this agreement, including, but not limited to, the amount.
- I/We acknowledge that the Processing Institution is not required to verify that any purpose of payment for which the PAD
 was issued has been fulfilled by the Payee as a condition to honouring a PAD issued or caused to be issued by the Payee
 on the Account.
- 8. I/We acknowledge that, if this agreement is for personal or business PADs or for funds transfer PADs that have recourse through the clearing system, a PAD may be disputed under the following conditions:
 - a) the PAD was not drawn in accordance with this agreement; or
 - b) this agreement was revoked.

I/We further acknowledge that in order to be reimbursed, a declaration to the effect that either a) or b) took place must be completed and presented to the branch of the Processing Institution holding the Account on or before the 90th calendar day in the case of a personal PAD or a funds transfer PAD that has recourse through the clearing system or, in the case of a business PAD, on or before the 10th business day, in each case after the date on which the PAD in dispute was posted to the Account.

- 9. I/We acknowledge that any claim made after the periods set out above must be resolved solely between me/us and the Payee and there is no entitlement to reimbursement from the Processing Institution.
- 10. I/We acknowledge and agree that if the Payee does not provide recourse through the clearing system, then no recourse will be provided through the clearing system (that is, I/we will not receive automatic reimbursement in the event of a dispute) and I/we must seek reimbursement or recourse from the Payee in the event a PAD is erroneously charged to the Account.
- 11. Unless this agreement is for a funds transfer PAD that does not have recourse through the clearing system, I/we acknowledge that I/we have certain recourse rights if any debit does not comply with this agreement. For example, I/we have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD agreement. To obtain more information on my/our recourse rights I/we can contact my/our financial institution or visit www.cdnpay.ca.
- 12. I/We acknowledge that I/we understand that I/we am/are participating in a PAD plan established by the Payee and I/we accept participation in the PAD plan upon the terms and conditions set out herein.
- 13. I/We consent to the disclosure of any personal information that may be contained in this agreement to the financial institution that holds the account of the Payee to be credited with the PAD to the extent that such disclosure of personal information is directly related to and necessary for the proper application of Rule H1 of the Rules of the Canadian Payments Association.